

Flex Application Processing Steps

Once you have submitted your flex application, our team will process it through the steps below.

1. Application is submitted via one of our web forms
2. Documentation given is assessed
3. Missing documentation is requested
4. Once received we do our first check
5. Final check is complete
6. Declaration is signed by the council
7. Installer payment is requested
8. Once received the installer is sent the signed declaration
9. Ofgem is notified and installer is informed of notification via email, and they can now start the installation process
10. Installer confirms installation details
11. We complete a post installation courtesy call to the customer